



Nursing Home Compare 5-Star Ratings of Nursing Homes

Nursing Home Rating Report
Incorporating data reported through 01/03/2011

Ratings for Welsh Home The (366103) Rocky River, Ohio			
Overall Quality	Health Inspection	Quality Measures	Staffing
★★★★★	★★★★★	★★★★	★★★★

IMPORTANT HELPLINE NOTE: Please note that, beginning in November 2010, the Nursing Home Compare website updates will take place each month on the 3rd Thursday of the month, rather than on the 4th Thursday.

The 5-star Helpline will be operational Monday through Friday, January 17-21, 2011, from 9:00 AM to 5:00 PM Eastern Time. The Helpline number is 1-800-839-9290.

For the weeks when the Helpline is not operational, please direct all inquiries to BetterCare@cms.hhs.gov, as Helpline staff will be responding to e-mail inquiries when the Helpline is not operational.

How the Ratings are Calculated:

A nursing home's **Overall Quality** rating on Nursing Home Compare (www.medicare.gov) is based on its ratings for **Health Inspections**, **Quality Measures** (QMs), and **Staffing**. Ratings for each domain and the overall rating range from 1 star to 5 stars, with more stars indicating higher quality. Based on these three ratings, the overall 5-Star rating is assigned in 5 steps:

Step 1: Start with the Health Inspection Rating.

Step 2: Add one star if the Staffing rating is 4 or 5 stars and also greater than the Health Inspection Rating. Subtract one star if the Staffing rating is 1 star. The rating cannot go above 5 stars or lower than 1 star.

Step 3: Add one star if the Quality Measure rating is 5 stars; subtract one star if the Quality Measure is 1 star. The rating cannot go above 5 stars or lower than 1 star.

Step 4: If the Health Inspection rating is 1 star, then the Overall Quality rating cannot be upgraded by more than one star based on the Staffing and Quality Measure ratings.

Step 5: If a nursing home is a Special Focus Facility that has not graduated, the maximum Overall Quality rating is 3 stars.